

**HEWLETT-PACKARD COMPANY**  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

Atty Docket No.: 82169567

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<b>Inventor(s):</b>	Sherif YACOUB et al.	<b>Confirmation No.:</b>	9133
<b>Serial No.:</b>	10/696,839	<b>Examiner:</b>	MD S. ELAHEE
<b>Filed:</b>	October 30, 2003	<b>Group Art Unit:</b>	2614
<b>Title:</b>	SYSTEM AND METHOD FOR INTERACTIVE VOICE RESPONSE ENHANCED OUT-CALLING		

**MAIL STOP AMENDMENT**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT UNDER 37 CFR § 1.111**

Sir:

In response to the Office Action dated October 27, 2011, kindly amend the application identified above as follows. In the following, underlines indicate insertions and strikethroughs and double brackets indicate deletions.